

Cultural Competency Training

A 2 PART CULTURAL AWARENESS TRAINING FOR COMMUNITY SERVICE PROVIDERS

DATES

Part I

March 3, 2020
1:00pm – 3:15pm

Part II

March 31, 2020
1:00pm – 3:15pm

Where:

The Center
201 Bleecker St,
Utica, NY 13501

REGISTRATION REQUIRED

[CLICK HERE](#)

or visit

thecenterutica.org/events

Questions? Contact:

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Training Manager at The Center

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PART I "Where Does the Ketchup Go?"

This is an introduction to cultural competency concepts. The training will explore the different components of culture as they relate to ourselves and other people. This session will include information about who refugees are and Oneida County migration demographics.



The training has three primary goals:

1. Discuss specific language and cultural aspects of the populations in Oneida County
2. Explore the cultural concepts of group orientation, time orientation, and communication styles
3. Learn skills to use while navigating language & culture

PART II "Where Does the Medicine Go?"

This follow-up training will further explore the concepts developed in Part I: time orientation, group orientation, and communications styles. This session will also focus specifically on accessing medical care, with an activity focused on medication use that incorporates traditional medicines found in ethnic markets in Utica.



The training will specifically cover:

1. Challenges when Accessing Care
2. Awareness for home care – bedding, bathroom, diet etc.
3. Traditional medicines or practices of migrant communities
4. Cultural Concepts: Personal Care Preferences, Religious Considerations, Pain Management etc.

**If you have not attended training from The Center before we recommend attending both Part 1 and Part 2 of this series. However, attendance at Part 1 is not required in order to sign-up for Part 2. If you only sign-up for Part 2 and are not familiar with the concepts please be aware that the presenter will only do a brief overview of the concepts and go right into content.*



THE CENTER



mosaic health
Better happens together.



CNY CARE COLLABORATIVE

This training is made available by the Refugee Health Care Partnership through funding from the Central New York Care Collaborative. The Refugee Health Care Partnership includes the Neighborhood Center, Mohawk Valley Health Systems, The Center (formerly the Mohawk Valley Resource Center for Refugees) and Mosaic Health.